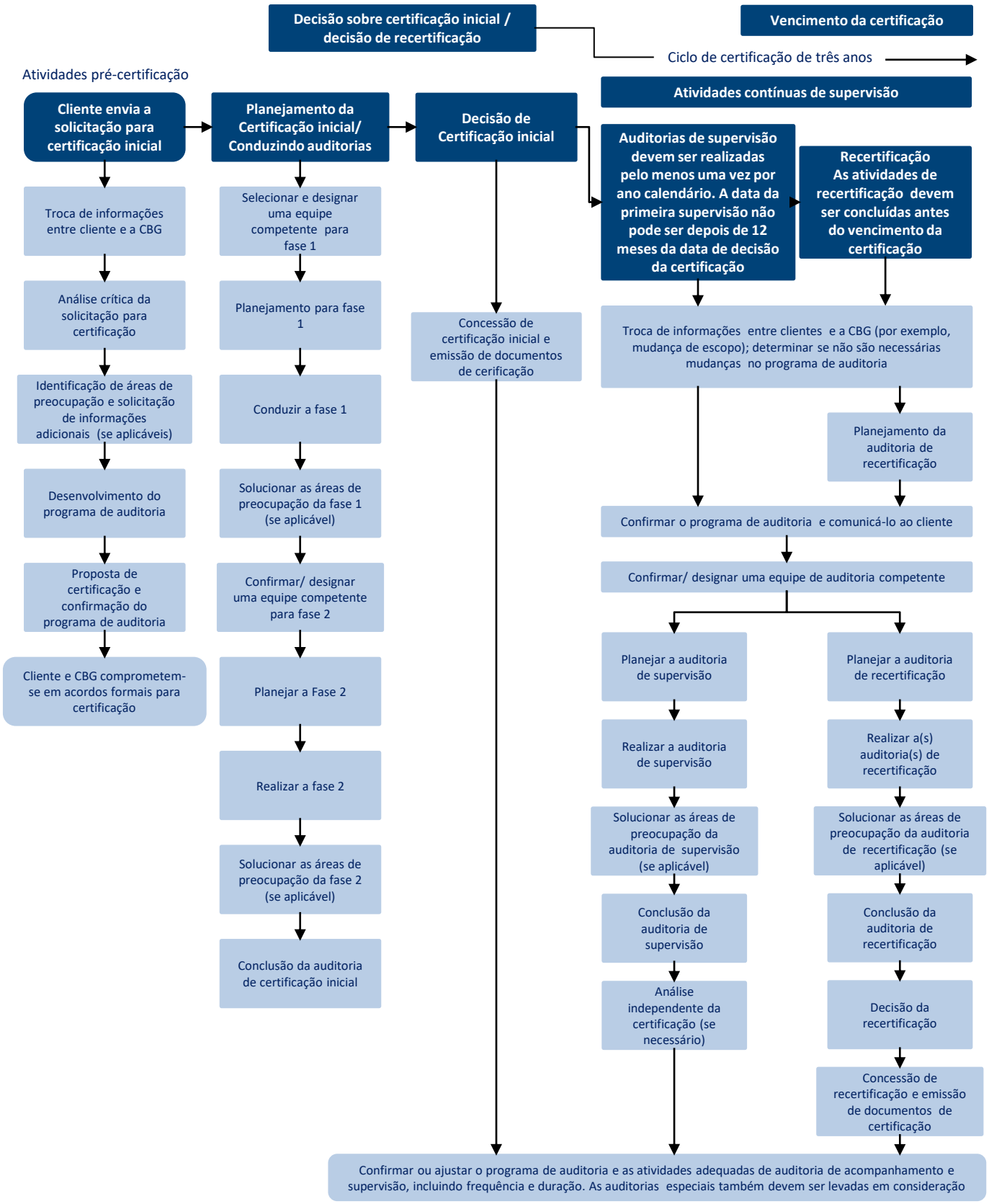ANEXO A
FLUXOGRAMA DE PROCESSOS DE CERTIFICAÇÃO